



Florence N. Case

September 20, 1945 - May 15, 2009

NORTON, VERMONT -- Mrs. Florence N. (O'Brien) Case, 63, of Norton, Vermont, passed away unexpectedly early Friday morning, May 15, 2009, at the Dartmouth-Hitchcock Medical Center in Lebanon, New Hampshire.

Mrs. Case was born September 20, 1945, in Winthrop, Massachusetts, a daughter of the late William and Florence (Somers) O'Brien.

Mrs. Case worked numerous jobs throughout her career, and for the past ten years she enjoyed working as a broker for Norman G. Jensen, Inc. Her greatest joy was spending time with her family, especially during the holidays, and she will be fondly remembered as a loving wife, mother, sister and friend.

Mrs. Case is survived by her husband, Wendell Case of Norton, VT; her son, Brian Case and wife, Faith, of Lynn, MA; a brother, Wayne O'Brien of Windham, ME; two sisters, Debbie Gagnon of Gray, ME, and Kathy Adams of Naples, ME; and numerous nieces, nephews and cousins.

Mrs. Case is preceded in death by her parents and a brother, William O'Brien.

Calling hours will be held on Sunday, May 17, 2009, from 2-5 p.m. at the Jenkins & Newman Funeral Home in Colebrook. A Mass of Christian Burial will be celebrated on Monday, May 18th at 1:00 p.m. at St. Bernard's Catholic

Church in Norton with The Reverend Francis E. Connors as celebrant. An interment service will follow at St. Bernard's Catholic Cemetery.

Tribute Wall



“ Sissy was a terrific inspirational aunt whom was all about family and family gatherings. All of us nephews and nieces always had a wonderful time visiting her as children. We would pick blueberries so she could make a pie for us. We had many memories of sledding in the Windham Maine fields and weekend spaghetti dinners at the farm house. Sissy always had fun activities planned for us and was the glue of our intire family. We all miss you so much!Will###imported-begin##Will O'Brien###imported-end##

June 12, 2009 at 10:12 PM



“ Sissy, my dearest and loving aunt who accepted everyone for who they are. She was an inspiration to all of us. While growing up Sissy always made us laugh with sticking many objects on the end of her nose like stickers from the bananas or bottle caps from the soda. She always worked very hard and enjoyed doing for others. She taught me many lessons from being honorable and nice to the irish jig and the polkas. She will be truly missed by everyone who ever came in contact with her. We all loved her very much. Love you very much Sissy. Candy###imported-begin##Candy Hogan###imported-end##

May 20, 2009 at 06:10 AM



“ I did not know Flo very much but reading on all the good things and pleasure that people had being in contact with her it is unfortunate that I did not have the chance to work closely with her. My fondest sympathies to the family.###imported-begin##Suzanne Caron###imported-end##

May 19, 2009 at 03:52 PM



“ My heart goes out to all of Flo"s family and friends during this difficult time. I was speaking with another coworker within Jensen and asked them if they had the pleasure of knowing Flo. When they replied that they were not sure, I knew they had not. She is not someone you would forget meeting. When I think of her what comes to mind most are these things, her incredible work ethics and what an honest, proud person she was. I believe that those that pass remain in our lives and our hearts if we take something they have taught us or instilled in us and we pass it on to someone else. It is one of the best ways I know of to honor someones memory. Think of her and smile because that is what she would want.##imported-begin##Tammy Simoneau##imported-end##

May 19, 2009 at 12:16 PM



“ My deepest sympathies to the family. I have never met Flo. but I have talked to her many times a week for the pas 7 years for my work. She was always ready to help me with any problem that came up. I will remember her in my prayers.
Good bless you all.##imported-begin##DIANE PATENAUDE##imported-end##

May 19, 2009 at 11:56 AM



“ Wendall & Brian & Brian's Wife, (Sorry I don't know her name.)

My thoughts & prayers are with you & your family. I've worked with Flo for many years. She was a super great person. Very thoughtful & she had big heart & very dedicated employee. I have to say, I have heard many many great things about her customer services that she provided to my clients. She was always there to help them in any way possible. As Debby Rancourt had mentioned, she is going to be a very difficult person to fill her shoes. She did a lot. I really didn't know Flo as lot like some of the other employees that worked beside her in Norton. I work in the Derby Line office. I do have to say, she is a great person & she will be deeply missed by us & the clients that served. It was a great pleasure to have work along the side of her. Again my thoughts & prayers are with all of you & your family in these difficult times. Alain Roy _Derby Line, VT.##imported-begin##Alain Roy##imported-end##

May 19, 2009 at 11:37 AM



“ I worked with Flo at Norman G Jensen she would always brighten the room with her smile. My deepest sympathy to all Flo's family and friends. She was a beautiful lady that will be extremely missed but never forgotten.##imported-begin##Heather Olden##imported-end##

May 19, 2009 at 08:04 AM



“*“Sissy” is what we all know her by, She was a special and given Aunt, Sissy was very proper and I admired her. I will miss her very dearly and love her very much. She loved her family and always seen the best in everyone. This made her such a special person. I will always remember Sissy as my sweet dear aunt who I love to go see in Norton, Vermont. Sissy opened her home up to anyone at any given day or hour. Everyone loved to go to Sissy house and spend time in country. We had many family reunions at Sissy house in Norton. There's always peace at Sissy's house. We were lucky to have her in our lifes, and Heaven is lucky to have her now. Rest in Peace Sissy*###imported-begin##Sherry Nelson###imported-end##

May 18, 2009 at 08:46 PM



“*I worked with Flo at Norman G Jensen. She was a wonderful woman and a kind soul. She will be terribly missed at work. My thoughts and prayers are with you and your family in this difficult time.*###imported-begin##Lisa Cordeau###imported-end##

May 18, 2009 at 03:42 PM



“*To the family of Flo, You are in my thoughts. I am very sadden by her passing, she was a very high spirtied lady that always had a smile, it was a pleasure to work with her. She will be missed but never forgotten.*###imported-begin##Amanda Wright###imported-end##

May 18, 2009 at 03:26 PM



“ *My thought are with you. Flo was a beautiful lady and a pleasure to work with.##imported-begin##Deborah Olden##imported-end##*

May 18, 2009 at 03:24 PM



“ *My prayers and thoughts are with you all. Flo was a great inspiration. I've learned so much about life from her over the past year. Red Line dancing too!!
What a joy to have worked with her over the past 11 years. She will be missed by all.##imported-begin##Jayne Patenaude##imported-end##*

May 18, 2009 at 11:34 AM



“ *I am very sorry for your loss. Flo was a coworker that you could rely on to get the job done. She will be greatly missed by all of us. We were all blessed to have known Flo. God bless you in your difficult time.##imported-begin##Vicky Dobberstein##imported-end##*

May 18, 2009 at 09:57 AM



“ I first met Flo at NGJ many years ago, as my mother, Carole worked for the brokers. I would visit the office, hang out with the girls and enjoy their company. Like Christi said, it was so amusing when she'd sing and talk to herself. I used to sit in her office in Norton at the empty desk and would look over at her just to see if she was talking to me or not. About a year ago, we had a field day when we realized we could change the rings on the phones. When she was out of the office, I would go to the warehouse to help my mother with processing the packages, and it was absolute mayhem! Her shoes wont easily be filled. If anyone has ever swam with Flo, they'd know how buoyant she was! She had me over to swim with her and would be in the deep end, not moving a muscle and would just float. I visited Derby Line a month ago and she walked into the warehouse office, giggled and said to the secretary "You know you shouldn't let strangers into the office!" smiled and gave me a hug. She was one of the most cheerful people I have met and I'll never forget her.##imported-begin##Amy Horton##imported-end##

May 17, 2009 at 09:46 PM



“ Flo..It has been a pleasure to work with you in the warehouse,you have taught me so much and I will never forget you. My deepest sympathy to you Wendell and Brian.##imported-begin##Louise Daviau##imported-end##

May 17, 2009 at 08:01 PM



“ Wendall & Brian,
Gilles and I would like to tell you how sorry we are for your loss. You will be in our prayers and thoughts. Heaven just got another angel.##imported-begin##Robin & Gilles Houle##imported-end##

May 17, 2009 at 06:51 PM



“ *The hardest part of writing something like this is the opening. My intent isn't to write something sad although since learning of your passing my sadness can't be avoided. You were a wonderful woman Flo. The impression you've set in our lives will never be filled by another. You were unique, loving, understanding, supportive and dedicated to every aspect of your life. Your humor and wit has always been admired and your clever delivery of such never underappreciated! We first began working together as strangers but over the past decade we've shared many life experiences, one being there for the other on many occasions, laughing, crying or dieting! There were many times I've leaned on you to help me 'tone down' my emails before I dared hit the 'send' button, you had a gift for writing something that seemed so innocently written yet carry such a direct message! Your love for and dedication to your family is admirable. The bond you have with Brian is one any mother would only hope to have with their own children. How many times have we heard 'I know my son' in conclusion to a story; you have always been extremely proud of Brian and of his accomplishments, knowing he had it in him. Inquiring of him was a guaranteed smile on your face! I've sat at my desk in front of the window for many years, watching your car speed up the driveway at 9:53 A.M. ,thinking to myself, 'wow....she's in a hurry to get to work today!', you'd come in, change your shoes, get a cup of coffee with your sugar free French Vanilla cream, say 'Good morning' to everyone and head to your desk. I will never forget the Monday morning you came in with the reddest hair I've ever seen, comparing your new look to 'someone that belongs on St. Catherine Street in Montreal', then explain how your coloring went wrong and how you planned to fix it! (Sorry Flo, but I didn't think it was that bad!) Many mornings during the summer months you'd come in to find your desk had been decorated by my children, or find notes they'd left for you when they visited, trying to sound out their misspelled words. Then there was the day many years ago Gloria called and asked for 'Sissy'...I replied with 'I'm sorry, there is no 'Sissy' at this number' and you had to call her back!! (At that time I was unaware of your nickname) We also had some 85+ degree*

days you would come into work and before the door had time to close behind you, you'd say, 'now don't mind my damp hair girls, I had a 'terrible' morning, I just HAD to take a swim before coming into work'! Then there was a time I overheard you on the phone with a client, you were giving them your contact information and I heard you say, '...Flo Case, Flo Case..... F....L....O.....C...A...S....E' I was laughing hysterically before you got off the phone but once you were able to we laughed about that for 10 minutes, how much easier of a name could you get to spell?? Then there were the periodic faxes that came in addressed to 'Flow' Case!! Who will forget the never ending comments about the drinking water at a location which will remain undisclosed!! Or the confusion you'd leave Denise, Carole and I in when your humming would stop so you could talk to yourself in your office, whether it was questions or comments, causing us to look at each other and say 'Is she talking to us' not knowing what you'd said or if you were expecting an answer! Many funny sarcastic comments could be covered by a glance, grin and a head shake! There were some great times had in our office, it was our second home for over ten years and everyone there, over time, grew very close.

As I set down to write these words a song began playing on the radio, as I listed tearfully I found the lyrics appropriate as a closing, using some as such, and learned today the song again, appropriately, is titled 'Sissy's Song'...

*'She flew up to Heaven on the wings of angels
By the clouds and stars and passed where no one sees
And she walks with Jesus and her loved ones waiting
And I know she's smiling saying
Don't worry 'bout me'*

So, to my friend Flo, who

May 17, 2009 at 01:39 PM



“ *Wendell our condolences on your loss.##imported-begin##Haven L. Haynes Jr. & Peggy Haynes##imported-end##*

May 17, 2009 at 01:21 PM



“ As a co-worker, and although Flo's been away from her desk for only a few days, I have already realized that her "shoes" will not be easily filled. Her attention to detail and customer service skills will be missed by her clients from Montreal to Quebec City. Many have sent expressions of sympathy which will be forwarded to Wendell & Brian. And we already miss her seemingly constant singing (and talking to herself) and find the warehouse is very quiet. On one of her last days at work she was showing the girls how to line dance!!

As a friend I will miss our conversations. At times it seemed we had solved all the problems of the world with her "no-nonsense", "no-frills" approach. At other times we would reminisce about our childhoods, tell stories of our husbands (sorry guys!) and the difficulties of raising children in today's society. But in the end I guess they were just stories to help us cope with the daily stress of work and life - and I will miss them!!!

Wendell - I can't begin to imagine the loss you feel. I hope the love and support you have given each other throughout your years together will eventually leave your heart in a state of peace. She will be watching over you.

Brian - You are young to have lost your Mom, but as your life unfolds I know you find that you've inherited her hang-in-there spirit, her gift of expressing a strong positive attitude, and her extraordinarily charitable spirit. I know she will never let you endure tough times alone. Throughout your lifetime you will only need to look deep within your heart to feel her guidance....##imported-begin##Debby Rancourt##imported-end##

May 16, 2009 at 11:34 PM



“ We will always love and remember her.##imported-begin##Kathy & Ron Adams##imported-end##

May 16, 2009 at 05:42 PM



“ TO THE Family. Flo, was a great friend, I loved working with her when we were at Norton. Her family was everything to her. She also had a great singing voice, many times I could hear her at voice, at work. Brian your mother loved you beyond words, and was real proud of you . She was a joy to be around, and will be remembered always.Marion##imported-begin##Marion Gammon##imported-end##

May 16, 2009 at 11:14 AM



“ Every one new her as Sissy. Because she was a sister to all and loved and helped everyone.But to her family, Husband, Son, sisters, brother and several nieces and nephews. She was a true inspiration. Whom we all looked to for love and guidance.We will all miss her deeply.And will be remembered in out hearts forever.##imported-begin##Debbie Gagnon##imported-end##

May 16, 2009 at 10:25 AM



“ My thoughts and prayers are with you during this very difficult time. "Aunt" Cissy was a very caring, thoughtful and loving person with an incredible giving spirit who will be very much missed.##imported-begin##Laila Andersen##imported-end##

May 16, 2009 at 09:55 AM